

Investors are requested to use digital platforms thereby enabling us to serve you better!!

Sl. No	Transaction type	Details
1	Fixed Deposit Interest Payment	Will be credited to investors bank account by 30th April 2020
2	Fresh Deposit Acceptance	We will continue to accept fresh deposits. However as our branches are closed during this period, customers may contact their respective agents or place the deposit online by visiting our website <a href="https://www.stfc.in">https://www.stfc.in</a>
3	Renewal of Matured Fixed Deposits	We will continue to accept requests for renewal of matured deposits. However as our branches are closed during this period, customers may place the request by contacting their respective agents or sending an email from the registered email address to <a href="mailto:customersupport@stfc.in">customersupport@stfc.in</a>
4	Repayment of Matured Fixed Deposits	Investors who have opted for maturity instructions as “ <b>Auto Refund</b> ”, on maturity date will have the repayments processed and credited to bank accounts
		<p><b>Deposit Certificates with Registered Bank Details:</b></p> <ul style="list-style-type: none"> <li>- Discharge the deposit certificate on the reverse requesting payment</li> <li>- Scan / click photograph using mobile phones (both sides of the deposit certificate)</li> <li>- Email the scanned images to <a href="mailto:customersupport@stfc.in">customersupport@stfc.in</a></li> </ul> <p><b>Deposit Certificates without Registered Bank Details:</b></p> <ul style="list-style-type: none"> <li>- Discharge the deposit certificate on the reverse requesting payment</li> <li>- Scan / click photograph using mobile phone (both sides of the deposit certificate/ cancelled copy of cheque of the repayment bank account)</li> <li>- Email the scanned images to <a href="mailto:customersupport@stfc.in">customersupport@stfc.in</a></li> </ul>
5	Pre-Closure of Fixed Deposits	<p><b>For Pre-Maturity Repayments:</b></p> <ul style="list-style-type: none"> <li>- Pre-Maturity repayment to be mentioned on the reverse side of the Deposit Certificate</li> <li>- Deposit Certificate to be discharged by all Depositors</li> <li>- Scan / click photograph using mobile phones (both sides of the deposit certificate/ cancelled copy of cheque of the repayment bank account)</li> <li>- Email the scanned images to <a href="mailto:customersupport@stfc.in">customersupport@stfc.in</a></li> </ul>
6	Submission of Form 15G/H for the FY 20-21	<p><b>Pre-printed Form 15G/H</b> have been dispatched to our investors. It can be duly signed, scanned and emailed to <a href="mailto:customersupport@stfc.in">customersupport@stfc.in</a> . As per the latest circular of CBDT, validity of Form 15G/H submitted for the FY19-20 has been extended till 30-06-20.</p> <p><b>Online link</b> for submission of Form 15G/H through registered email id's/ mobile numbers has been enabled to avoid physical submission. It may be noted that the next link will be sent to investors after 02-04-2020 where Form 15G/H have not been submitted till 01-04-2020</p>
7	For any other support	<p><b>Email us on:</b> <a href="mailto:customersupport@stfc.in">customersupport@stfc.in</a>  <b>Contact Us:</b> (10.00 AM to 5.00 PM)  <b>Deposit Customer Care :</b> +91-22-41574545/ +91-44-49371111</p>